**What to Expect When Expecting a Log Master**

**Total Exterior Restoration**

Upon arrival, the project manager will conduct a comprehensive walk-around of your home with you. This ensures that all items proposed in the contract are thoroughly discussed and that you have a clear understanding of what to expect.

During the walk-around with the project manager, the crew will meticulously mask off any painted surfaces, gutters, windows, fixtures, and areas that could be damaged during the stripping process. This is done using high-quality tarps, ram board, and plastic, ensuring the utmost protection of your property.

If, during the process, rotted logs are discovered and need to be replaced or repaired, we will remove and replace them with brand-new partial or full logs. This will be done only upon your signed approval of a change order, ensuring that you are always in control of the process.

Sometimes, we will detail sand your entire log home to prepare for the finest finish possible, but this is not common practice for all log homes.

After the **stripping/sanding process**, we will use a log home wash product to remove any dust or debris left behind, leaving your logs clean and smooth like new. Once your log home is clean, we apply a **10% Borate treatment** over the entire structure to ensure your home is protected from termites and other wood-destructive insects and fungi.

If your home needs any **energy sealant** (for tight log gap areas), we will apply it between all logs, wood joints, and large cracks to prevent future water damage and cold drafts.

At this point, we often do a color test to ensure the stain is the color you desire. This is done on the log home before staining.

If a **water-based stain** is used, we will apply a heavy coat of prelude primer to all wood surfaces, which will seal in the borate treatment. After a coat of stain (color of your choice) is applied to the logs, a clear topcoat is applied to protect your logs and stain from the elements.

If an **oil-based stain** is to be used, we will usually apply two to three heavy coats to guarantee protection.

If **chinking** is a desired style or necessary for wider log gaps, we will then chink in between all log joints to ensure that your log home is sealed from any weather conditions.

If your home sits over a body of water, extra precautions and procedures will be implemented to maintain a proper ecosystem balance.

If there are any conditions (HOA, City Ordinances, Noisy or Grouchy Neighbor complaints/violations), please do your due diligence as the homeowner to prepare for our arrival. We will not take responsibility for issues that arise and will stop work immediately upon discovering these problems. You will be billed for the work accomplished before the service disruption, including travel expenses.

Cold temperatures may require heaters and plastic/tarps to keep the work at a suitable temperature.

Log Masters Restorations always thoroughly cleans up your job site, including cleaning all windows, downspouts, and gutters and removing all work debris. However, not all log homes are the same so that this process may differ in some cases.

**SERVICES**

**Media blasting** is a process in which an abrasive material, such as recycled crushed glass or ground walnut hulls, is pushed out of a hose at high pressure to remove the existing surface, revealing fresh, clean wood. Log Masters Restorations prefers this method!

**Chemical stripping** utilizes an Eco-Friendly gel stripper sprayed on the entire home. This stripper reaches into the wood's pores to release paint or other film-building products. The house is pressure-washed after the instructed dwell time to reveal a new, clean wood surface. Although rarely used, this is very effective!

**Log rot** can sound scary, but our name speaks for itself! Our crews are trained to hunt down problem areas and get them fixed immediately! Our experts will cut the affected area out of the house, replace it with a half or full log, depending on the severity, and seal it watertight to prevent further issues. Nothing is too big or too small for Log Masters Restorations!

**Staining** is a critical process for protecting your home from the environment. We use only high-quality stains from the top log home suppliers. With a wide variety of colors to choose from between our water-based stain and oil-penetrating stain, we will help you select the best look and protection for your home.

**Chinking** is very important to maintain! While providing a great look to large round or beam-style log homes, keeping the gaps sealed helps conserve energy by reducing wind drafts and unwanted elements from entering your home, causing you to play with the thermostat constantly!

**Caulking** is very similar to chinking. This process is commonly used for smaller log-sized homes or around windows and doors. The concept is the same, though: keep the unwanted elements out! Call today to find out which option is right for you!

**Sanding** is an elective when it comes to a media-blasted home. While not necessary, it does provide a nice look and can remove any problem areas that may have been left behind by blasting. It, however, is an essential step after chemical stripping a log home. Pressure washing can leave a wood surface fuzzy or splintered. Sanding will bring back that fresh, milled look!

**Pressure washing** is used when we wash the house, and we use a chemical stripping agent anytime. Washing the home is done at a lower pressure than the stripping process. When cleaning to remove old finishes, a high-pressure intensive wash is necessary.

**Hot Water Pressure Washing** is used when the air temperature gets below 45 degrees and can also be used in the chemical stripping process and over bodies of water—for example, a log-style boathouse on the lake or a house over a river.